



Disaster Training for District Gov't, AmeriCorps State & National Members and Regional Emergency Management Partners in Washington, DC

Every year in the United States the selfless acts of countless citizens have proven that times of disaster bring out the best possible characteristics of the human spirit. Volunteerism before, during, and after disasters is second nature to the American people, and as we have learned from recent catastrophic events such as the September 11th attacks, Hurricane Katrina, and the June 2012 Derecho, the general population craves a way to systematically channel their civic pride and compassion. National Service is well positioned to tap this public mandate and bring a uniquely flexible asset to their state's emergency management infrastructure.

The Corporation for National and Community Service (CNCS) is pleased to announce that it is partnering with Serve DC- The Mayor's Office on Volunteerism to host a disaster training event, the Volunteer Reception Center, focused on managing spontaneous volunteers. The training is for District Government employees, AmeriCorps State and National staff and members and Serve DC regional partners. This opportunity will build the District's capacity to manage volunteers in times of disaster and distinguish national service members as leaders in this critical work. The training will include a session on managing community volunteers and operating volunteer reception centers; collaborative discussions among the national service, FEMA, DC VOAD, and forming relationships with local and state emergency management leaders.



Understand spontaneous volunteers and the benefits and burden they can bring

Identify the fundamentals of volunteer management in disaster response setting

Identify stakeholders in spontaneous volunteer management

Learn and use the vocabulary and concepts of disaster and disaster management

Understand the role of VOADs/COADs

Recognize the importance of public messaging

Understand the principles for managing donated goods

Understand the various roles involved in staffing a Volunteer Reception Center

Understand the role of technology and social media in managing spontaneous volunteers in times of disaster

DEC.16TH

8AM -5PM

**2000 14TH ST., NW
REEVES CENTER**